



MEMORANDUM

TO: Chief Corey Sianez

FROM: Sergeant Ryan Dieringer

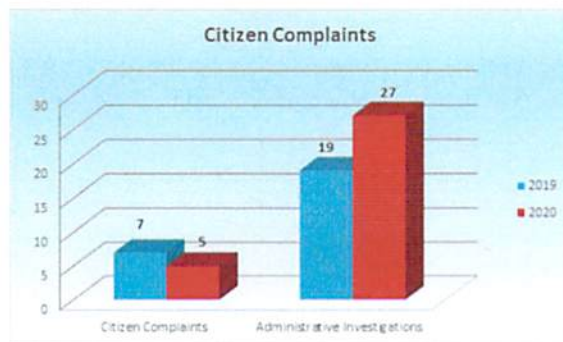
DATE: January 20, 2021

SUBJECT: 2020 Annual Complaint Summary

The Buena Park Police Department considers the investigations of complaints regarding an employee's actions or our policies to be one of our most important missions. Supervisors who have received specific training in internal affairs investigative procedures investigate all complaints objectively and thoroughly. After the investigation, the findings are documented in writing and filed with the complainant.

Citizen complaints consist of an allegation of misconduct or improper job performance against any police department employee that, if true, would constitute a violation of department policy, federal, state, or local law. Complaints may be initiated externally by a citizen or internally by a department employee. All complaints received, whether in person or anonymously, are investigated.

During the calendar year 2020, the Buena Park Police Department initiated and investigated twenty-seven administrative investigations and five citizen complaints. These numbers represent a twenty-nine percent decrease in citizen complaints and a forty-two percent increase in administrative investigations from 2019. The large increase in administrative investigations was the direct result of seventeen officer-involved traffic collisions in 2020, where there were only four in 2019.



Type of Complaint	2019	2020
Citizen Complaints	7	5
Administrative Investigations	19	27

