

Remember, while you are talking to the Dispatcher on the emergency line, 9-1-1, a police unit is being dispatched to the incident scene. Remain on the phone until the first police arrive or until the Dispatcher asks you to hang up.



BUENA PARK POLICE DEPARTMENT
CRIME PREVENTION UNIT
(714) 562-3993
dsolis@bppd.com



HOW TO CALL THE POLICE AND WHAT TO SAY

BUENA PARK POLICE DEPARTMENT
EMERGENCY 9-1-1
GENERAL BUSINESS (714)562-3902

COREY S. SIANEZ
CHIEF OF POLICE

HOW TO CALL THE POLICE

When you call the police regarding a situation requiring police response, the Communications operator will ask several questions of you. The operator will ask questions similar to those listed below. The questions are to ensure that the police will be able to respond to your call in an efficient manner. Remain clam and answer the operator's questions to the best of your ability

*For crimes in progress or life threatening situations CALL 9-1-1 IMMEDIATELY

* For suspicious activity, crimes that happened while you were away and the suspects are gone, or to give information concerning a crime CALL (714) 562-3902

WHAT WILL BE ASKED AND WHAT TO SAY

I WHY ARE YOU CALLING?

A. Crime:

1. In Progress
2. Happened Earlier

B. Accident:

1. Injuries
2. No Injuries

C. Disturbance:

1. Family Fight
2. Street Fight
 - a. Weapons Involved

D. Suspicious Activity:

1. What Type?
2. Where?

II WHAT IS THE LOCATION OF THE PROBLEM?

- A. Exact Address
- B. Hundred Block
- C. Cross Street

III WHAT IS YOUR NAME?

IV WHAT TELEPHONE NUMBER ARE YOU CALLING FROM?

V ARE THERE SUSPECTS & THEIR DESCRIPTIONS?

A. Was A Weapon Used?

B. Was There A Vehicle?

1. Description
2. License Number
3. Direction of Travel?

C. Suspect Description:

1. How Many?
2. Direction of Travel?
3. Physical Direction:

Sex

Age

Race

Height

Weight

Hair

Eyes

Beard

Hat

Glasses

Complexion

Shirt: Type & Color

Jacket: Type & Color

Pants: Type & Color

Shoes: Type & Color